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City of Johannesburg
Office of the Executive Mayor
City Manager's Office

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TO: The Chairperson
Johannesburg Heritage Foundation (JHF)
and
Johannesburg Crisis Alliance (JCA)

FROM: Dr. Floyd Brink
City Manager

Cc: Mr. Tebogo Moraka
Group Chief Financial Officer

Mr. Tshepo Makola
Chief Operating Officer

DATE: 02 April 2026

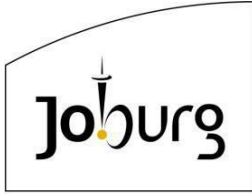
SUBJECT: JOINT LETTER OF DEMAND REGARDING METRO CENTRE,
BRAAMFONTEIN, AND THE CITY OF JOHANNESBURG PLANS
ARCHIVE

The Office of the City Manager hereby acknowledges receipt of the Joint Letter of Demand issued by the Johannesburg Heritage Foundation (JHF) and the Johannesburg Crisis Alliance (JCA) dated 31 March 2026, concerning the closure of the Metro Centre, Braamfontein, and matters relating to the City of Johannesburg Plans Archive.

Your correspondence, which has been noted with due seriousness, raises significant issues pertaining to public safety, records management, heritage preservation, service continuity, and the administrative obligations of the City. The contents of the letter, including the stated concerns, contextual background, and the enumerated demands, have been formally recorded and referred for consideration within the appropriate governance, technical, and legal structures of the City of Johannesburg.

At this stage, this correspondence serves purely as an acknowledgement of receipt. It should not be construed as an admission of liability, acceptance of factual assertions, or concession in respect of any legal, regulatory, or operational matters raised therein.

Given the multi-departmental nature of the issues identified—including but not limited to Development Planning, Johannesburg Property Company, Emergency Management Services, Legal Services, Records and Archives Management, and Occupational Health



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and Safety—the City is following established interdepartmental processes to ensure that the matters raised are assessed in a coordinated, evidence-based, and procedurally compliant manner.

The City remains mindful of its constitutional, statutory, and governance obligations, including those arising from applicable legislation such as but not limited to the Local Government: Municipal Systems Act, the National Heritage Resources Act, the Promotion of Administrative Justice Act, and relevant occupational health and safety and records management frameworks. Any substantive response or engagement will be guided by these prescripts, as well as by considerations of public interest, operational feasibility, and employee and public safety.

Further correspondence addressing the substantive issues raised, including process steps and engagement mechanisms where applicable, will be issued through the appropriate official channels once internal consultations have been concluded.

The City appreciates the engagement of civil society organisations and professional bodies on matters of public concern and confirms that this correspondence has received the requisite administrative attention.

Yours faithfully,

Dr. Floyd Brink
City Manager
City of Johannesburg Metropolitan Municipality
Date: 06/04/2026